

Groundforce VIP

Very Important Passenger

Service Levels

	Level 1	Level 2	Level 3	Level 4
DEPARTURES				
Advance Check-in		✓	✓	✓
Personalised transportation of Checked Luggage		✓		✓
Escort to the Check-In Desk	✓	✓	✓	✓
Escort to the aircraft	✓	✓	✓	✓
Arrange the most suitable time for boarding	✓	✓	✓	✓
Transport by exclusive vehicle			✓	✓
ARRIVALS				
Escort from the aircraft to the Terminal's Arrivals Hall	✓	✓	✓	✓
Transport by exclusive vehicle			✓	✓
Priority luggage reclaim		✓	✓	✓
Personalized transportation of luggage to outside the Arrivals Hall		✓		✓
Assistance in case of lost luggage	✓	✓	✓	✓